

General Standards Corporation

8302A Whitesburg Drive, Huntsville, AL, USA 35802

Phone: (256) 880-8787

URL: www.generalstandards.com

Cage Code: 1MNS5

Product End of Life Notification

DMI32

General Standards Corporation is committed to providing the highest quality products and services to our customers.

As a technology developer and provider, we understand that technology evolution allows our customers to establish and maintain competitive advantages, achieve operational efficiencies, and provide superior customer service.

At General Standards Corporation, we view product EOL as a part of the life cycle that drives new technology and product innovation.

All technology products eventually reach the end of their useful life requiring a business decision to discontinue availability and maintenance.

The **DMI32** line of products have reached a point in its life cycle where components are increasingly difficult to source.

As such, we must make a difficult business decision to announce the EOL on the **DMI32** line of products effective as follows;

<u>MODEL</u>	<u>EOL Date</u>
PCI-DMI32	12/30/2019

We will do our best to accommodate repairs or replacement for legacy products purchased before **12/30/2007**, but our ability to fulfill orders relies on component availability.

We will inform customers of component availability upon request.

We will not accept orders for any new **DMI32** products after **12/30/2019**.

We recommend the **HPDI32B** as the closest possible replacement as it has the largest buffers plus PXI that many customers prefer.

The following is the URL to our **HPDI32B** landing page;

http://www.generalstandards.com/view-products2.php?BD_family=hpdi32b

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We would like to suggest a free loaner board, for you and your end-users to evaluate.

For the loaner board, you can submit a PO indicating the board required as a loaner.

"Loaner" Purchase Order must state full price for whatever is ordered as well as "Bill To" and "Ship To" Information.

The loaner will be for 60 days. You will receive an invoice for the loaner items.

If the loaner is returned within 60 days, no charges will be due (full credit will be given for that invoice). If purchased, the invoice amount will be due within 60 days.

As always we have our Technical Support team and engineers, available to assist with any questions or concerns.

General Standards Corporation understands how integral this equipment is to our customer's overall productivity. Newer technology provides more productivity and greater efficiency in the same or similar applications as these older products. As an engineering-driven company, we maintain a continuous new product development schedule.

Please contact General Standards Corporation at 1-800-653-9970 to discuss optional products or if you have any questions or concerns.

Sincerely,

General Standards Corporation